

2021 Year in Review

It was a stellar year.

DearDoc



Who is DearDoc?

DearDoc is a cloud-based platform designed to help medical practices streamline their day-to-day processes of interacting with patients. We aim to help you grow your business and deliver a 5-star experience that your patients deserve.

Achievement:

4.9  212 Google Reviews

4.6  99 Glassdoor Reviews



3998 Medical Practices Served



AI Chat

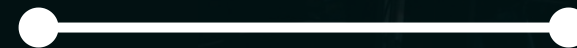
We developed new innovative technology to help medical practices connect with patients online. Our AI Chat makes it simple for you to answer FAQs, capture patient information, and help them book appointments online — whenever and wherever.



Patients Helped
904,914



New Patients Acquired
552,761



Chat Interactions on Average per Customer

3,804



That's a lot of patient communication!



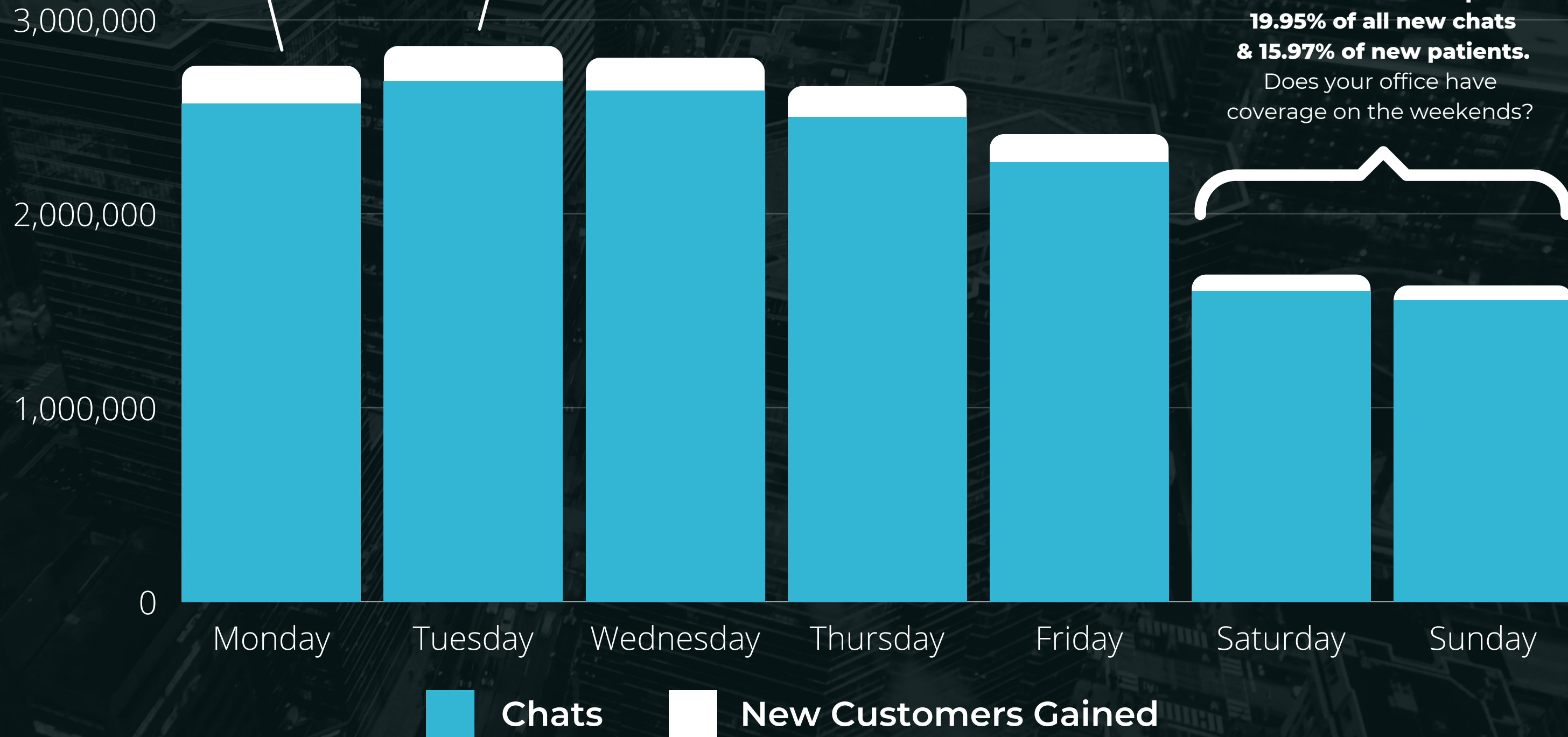
AI Chat: Stats per Day

Mondays accounted for the highest new patients gained (19.29%)

Tuesdays accounted for the highest new chats (16.98%)

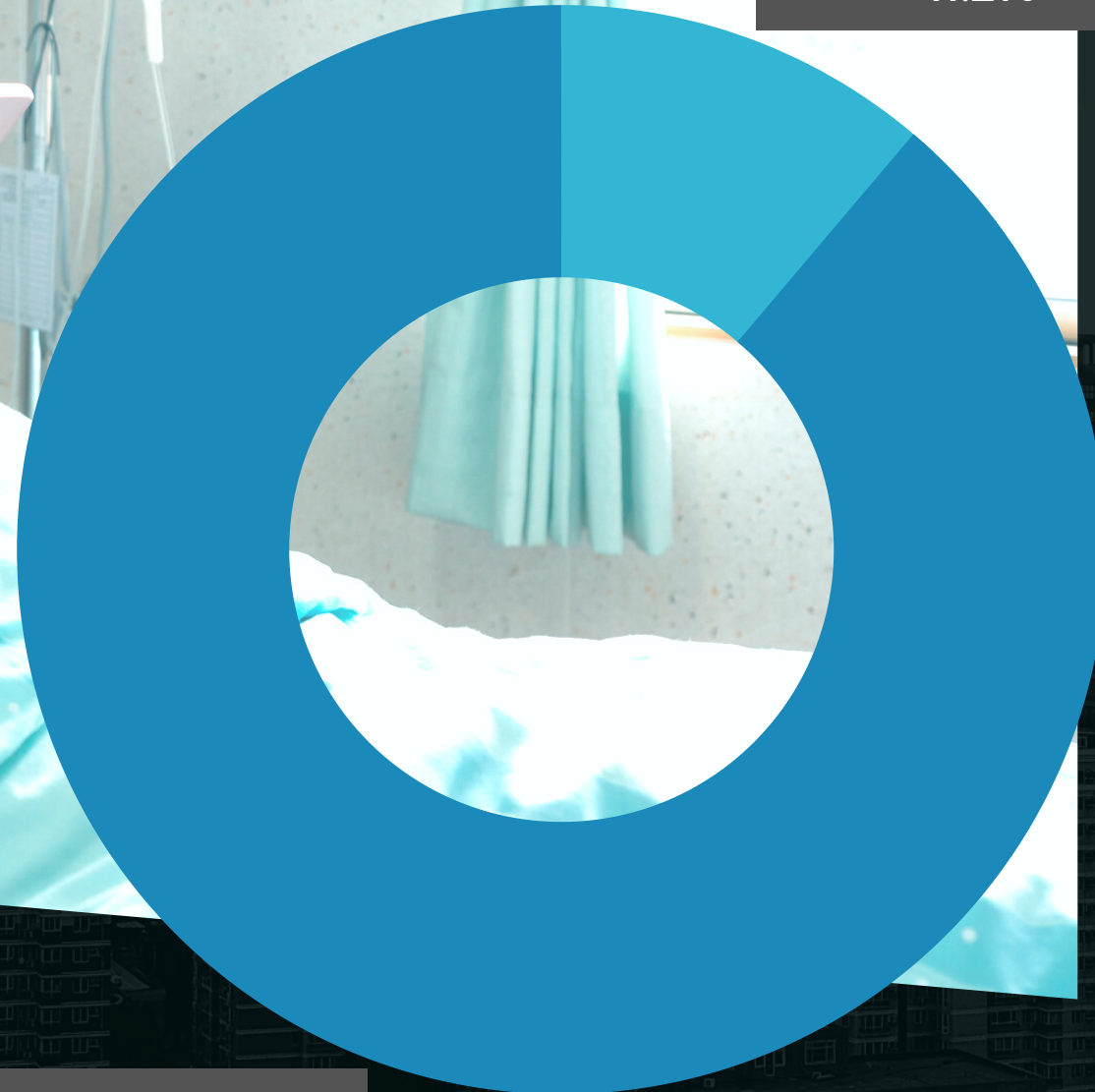
Weekends made up for 19.95% of all new chats & 15.97% of new patients.

Does your office have coverage on the weekends?





Redirected to Chat
11.2%



Redirected to Text
88.8%

Missed Call AI

If a patient calls outside of office hours, our Missed Call AI will connect them with chat or text to get their questions answered. They can even request an appointment, allowing your support staff to stay up-to-date while out of office.

Web Design, SEO, & Accessibility Compliance

Our team of experts specialize in creating visually pleasing, search engine optimized websites that will help increase traffic and conversions. We also offer:

- Blog Writing
- Audio Blogs
- Voice Search Compliance
- Accessibility Compliance



Websites Built
315

RE-ENGAGE Life

REQUEST APPOINTMENT

SERVICES

About Us ▾ Services ▾ Gift Cards Contact Blog

REQUEST APPOINTMENT



Hi! 🐾
My name is Na
assistant here
Pittsburgh.
How can I help





Text to Pay

Our Text to Pay solution allows practices to request and collect patient dues via text.

DearDoc customers
collected

22% More

in payments because of
Text to Pay



Our Other Solutions

Social Media

Create and manage custom social accounts to help doctors engage with potential and existing patients



Review Generator

Streamline the process of getting more 5-star reviews and boost your brand reputation

SEO

Improve your website's Google rankings to drive more traffic and potential patients to your business

Telemedicine

Have appointments with your patients digitally to offer a safer and easier way to connect during the pandemic






Contact Us

For More Information

Our team of experts can help your practice get the growth you've always dreamed of so that you can focus on taking care of your patients.

 75 Broad Street,
New York, New York

 [Click here to find out more >>](#)

 (646) 751-8317

